



Peaks Ice Arena Code of Conduct

The Peaks Ice Arena is a public facility intended for the use of residents of Provo City and Utah County, as well as residents of surrounding areas. The Peaks Ice Arena is intended to be a welcoming and safe place for individuals to congregate and socialize. Participants of the Peaks Ice Arena are expected to conduct themselves in a manner that most people would find reasonable and that does not infringe on the enjoyment of other participants. While an exhaustive list of inappropriate activities is impractical, the following outlines the basic principles of appropriate Peaks Ice Arena use.

Participants agree to observe the following when attending the Peaks Ice Arena:

- Smoking and/or tobacco use is not permitted in the Peaks Ice Arena at any time.
- Alcohol is not permitted in the Peaks Ice Arena at any time.
- Offensive language is not permitted in the Peaks Ice Arena.
- The Peaks Ice Arena structure, grounds, furnishings and fixtures must be treated with care and respect at all times.
- Obtain entry through proper admission fees, or Provo City programs and events. Unauthorized entry will result in loss of facility privileges.
- No commercial activity, including requesting donations, private instruction, collect admission, sell product, or solicit individuals for agencies, personal services, or businesses.
- State and local policies, laws and regulations must be observed at all times.

Participants are expected to:

- Be able to function on their own or with the assistance of an escort, but independently from Provo City Staff or Peaks Ice Arena volunteers.
- Maintain personal hygiene that is healthy and inoffensive.
- Use voice, language and behavior that will not offend or disturb other participants or staff.
- Use computers or other public electronic devices in an appropriate, non-offensive way. Usage may not interfere with the Peaks' computer system. Participants are NOT to download or install any programs on to the Peaks' computers or other electronic devices.
- Treat others with courtesy and consideration.
- Get permission for any photography or videography, personal, commercial, or otherwise, from staff prior to their filming.
- Observe all state and local laws, policies, ordinances, and regulations.
- Comply with any direction from Peaks Ice Arena staff, and follow any other rules that they deem necessary and appropriate to provide patrons a safe and welcoming environment.
- Comply with Peaks Ice Arena employees in accordance with the rules and regulations outlined above as well as any other direction staff deem necessary to maintain the safety and enjoyment of all patrons.

Failure to comply with staff requests, directions, or instructions will result in loss of privileges, including removal from the building and criminal trespassing.

Questions regarding the patron code of conduct can be directed to the Peaks Ice Arena Operations Coordinator or Peaks Ice Arena General Manager.