

City Hall	351 West Center Street- Open
Provo Police	48 South 300 West - Open
Provo Fire and Rescue	80 South 300 West - Open*
Public Works	1325 South 350 East - Open
Provo Power	251 West 800 North - Open
Provo Airport	3421 Mike Jense Parkway - Open
City Parks and Trails	various locations -Open
Provo Justice Court	75 E 1700 S #100—Open

**(Individual stations are closed to public tours, but are performing regular service)*

SERVICES THAT WILL FUNCTION AS NORMAL

- Facilities management
- Parking enforcement
- **Emergency dispatch:**
Call 911 for emergencies or 801-852-6210 for police services. Residents can also file police reports for things like thefts, vandalism, etc. at www.provopolice.com.
- Airport
- Fleet operations
- Community oriented policing
- Police patrol, investigations and victims' services
- Fire and emergency medical services
- Water reclamation plant
- Power operations
- Sanitation/garbage/recycling collection
- Compost facility
- Spring Cleanup

SERVICES THAT ARE AVAILABLE WITH SOME STAFF WORKING REMOTELY:

- Mayor's Office
- Council Office
- Finance
- Human Resources
- Legal office
- Information Technology
- **Customer Service:**
Residents are encouraged to interact with customer service by calling 311 or visiting www.provo.org/provo311
- **Development Services:**
The front counter will be staffed and building inspectors are available. Developers and contractors can best interact with the development services staff by using the city's online portal at www.provo.org/portal
- Zoning Enforcement
- Long range planning
- Licensing
- Police records
- Fire inspections
- Engineering
- Streets and stormwater
- Water resources
- Power engineering



CLOSED UNTIL FURTHER NOTICE

Library at Academy Square	550 North University Avenue
Provo Recreation Center	320 West 500 North
Peaks Ice Arena	100 North Seven Peak Boulevard
East Bay Golf Course	380 East Lakeview Parkway
Provo Gun Range	1450 East Rifle Range Drive
Covey Center for the Arts	425 W Center Street

SERVICES WITH CHANGES IN SERVICE LEVEL

- **Justice Court:**
The office is open during regular business hours. Some activities and hearings will go forward; others may be continued. Contact the court at 801-852-6878 for specific information.
- **Senior programs including congregate meals:**
Programs are suspended until March 31; may be extended in case of need. Meals are being provided to seniors by home delivery
- **Parks and trails will remain open, but no park reservations are being made for the time being.**

SERVICES THAT ARE NOT CURRENTLY BEING OFFERED:

- **Adult sports:** *programs are suspended until March 31*
- **Youth sports:** *programs are suspended until March 31*
- **Golf programs, lessons and tee times:** *programs are suspended until March 31*
- **Programs at the Peaks Arena and fieldhouse:**
programs are suspended until March 31
- **Recreation Center programs and classes:** *programs are suspended until March 31*
- **Programs and events at the Covey Center for the Arts:**
programs are suspended until March 31
- **Programs, events and services at the Provo City Library:**
programs are suspended until March 31. Room reservations are not currently being taken.

